

# CAINE HÖRR

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## CAREER OBJECTIVE

I am seeking a full-time position within the San Francisco Bay Area as a Microsoft Windows Systems/Network Administrator.

## SKILL SET

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Windows Server 2000/2003/2008	IBM, Dell, HP and Apple Laptops	Project Management
Windows XP/7	HP and Dell Servers	SAS-70/ISO-9001 Documentation
Microsoft Exchange 2003/2010	SonicWALL Firewalls	Network Monitoring and Security
Microsoft Office 2003-2010	Active Directory, DNS, DHCP	Product Research and Acquisition
Apple OS X and iOS (iPhone/iPad)	FTP/SFTP, Telnet/SSH, RDP, VNC	Symantec Backup Exec
Linux (Red Hat, SuSE, CentOS)	Remote Access, RDC, VNC, VPN	Help Desk / Ticket Processing
VMware ESXi Server	Wireless Configuration/Security	On-Site and Remote Support
Imaging (Ghost, Deploy Studio)	Network Monitoring/Troubleshooting	End-User Training

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## CORPORATE EXPERIENCE

**Robert Half Technology**, San Francisco, CA, Mar 2011 – Aug 2011

- **Network Security Auditor, DR and WiFi Engineer** for **Community Vocational Enterprises, Inc.**, San Francisco, CA, Aug 2011
  - Identified Windows Server 2008 Active Directory network security threats and vulnerabilities
  - Coached management staff in systems and network administration best practices, policies, and procedures
  - Researched and recommended Iron Mountain corporate backup and disaster recovery solutions
  - Engineered guest wireless subnet independent of corporate network infrastructure
- **Network Engineer and Project Manager** for **Leland Saylor Associates**, San Francisco, CA, Jun 2011 – Aug 2011
  - Analyzed and documented pre-existing private "Class C" Windows Server 2003 Active Directory subnet
  - Researched and acquired network rack hardware, SonicWALL, and Cisco network equipment
  - Migrated corporate network from Market Street location to Montgomery Street location within 13 hours
  - Recommended and engineered new private "Class A" Active Directory subnet
- **Help Desk Operations and Systems Administrator** for **The Pasha Group**, Corte Madera, CA, Mar 2011 – Jun 2011
  - Provided in-house and remote Windows XP/7 and Office 2003-2010 support to corporate user community
  - Created ISO-9001 compliant IT-based procedural documentation
  - Provided on-site Apple Macintosh OS X and iPhone 4 support and training to upper management
  - Provided on-site network redesign and deployment assistance for Baltimore, MD and Norfolk, VA facilities

**Perfect Timing Personnel Services**, Larkspur, CA, Dec 2008 – Aug 2011

- **Systems and Network Administrator** for **The College of Marin**, Kentfield and Novato, CA, Dec 2009 – Aug 2011
  - Migrated Windows XP Professional microcomputer lab to Windows 7 Enterprise using Symantec Ghost
  - Built OS X "Snow Leopard" Server hosting Deploy Studio for mass imaging of OS X workstations
  - Assisted and coached help desk staff in remote management and support of 200+ Windows XP workstations
  - Engineered The College of Marin's first virtualized Linux based LAMP server under Sun/Oracle VirtualBox
- **Intranet Project Manager** for **Kaiser Permanente**, Santa Rosa, CA, Dec 2008
  - Provided departmental liaison services between Administration and Web Dev Operations
  - Developed new Intranet repository based on Kaiser's Marin County model
  - Composed training and procedural manual for on-going maintenance of new repository
  - Cross-trained key personnel for on-going support of repository and cross-trained Oakland branch's project manager

**Nelson Technology**, San Francisco, CA, Jul 2010 – Jan 2011

- **Systems and Network Administrator** for Pacific Structures, San Francisco, CA, Oct 2010 – Feb 2011
  - Identified and eradicated OSI Layer 1 LAN bottlenecks
  - Analyzed and documented pre-existing Class C Windows Server 2003 Active Directory network
  - Administered in-house Exchange 2003 and hosted Exchange 2010 email systems
  - Provided in-house and remote Windows XP/7 and Office 2003-2010 support to corporate user community
- **Systems and Network Administrator** for TravelSmith, Novato, CA, Jul 2010
  - Swapped out 20-25 deprecated Dell workstations running Windows XP for new Windows 7 workstations
  - Deployed corporate mandated software (i.e. Microsoft Office 2007, Great Plains, etc.)
  - Upgraded Symantec Ghost Solution Suite to v2.5.1 for support of Windows 7
  - Assisted facilities department with in-office wire and cable management for upper management

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## **Sonoma Technology Partners**, Santa Rosa, CA, Jan 2009 – Dec 2010

- **Systems and Network Administrator** for The Adobe Unified School District, Petaluma, CA, Jan 2009 – Dec 2010
  - Migrated Windows 2000 Active Directory to Windows 2003 Active Directory for District Office
  - Deployed Windows 2003 Active Directory with file/print sharing to Miwok Elementary School
- **Systems and Network Administrator** for The Forestville Unified School District, Forestville, CA, Jan 2009 – Dec 2010
  - Managed weekly tape rotation and backups using Symantec Backup Exec
- **Systems and Network Administrator** for The Sebastopol Unified School District, Sebastopol, CA, Jan 2009 – Dec 2010
  - Migrated deprecated server hardware to Dell PowerEdge T100 with Windows 2003 Active Directory

## **BricsNet FM America**, San Francisco, CA, May 2006 – Oct 2008

### **Pre-Production Manager, Systems/Network Administrator**

- Managed VMWare ESXi 3.5, Red Hat Enterprise Linux, and Windows 2003 Active Directory pre-production server farm
- Supported in-house Windows XP, Apple OS X and iPhone 2/3 user community
- Composed and maintained SAS-70 compliant documentation within Microsoft Sharepoint
- Replaced network monitoring tool with GroundWork Monitor CE (nagios) in corporate, pre-production, and production networks

## **Groundwork Open Source Solutions**, San Francisco, CA, Nov 2004 – May 2006

### **Systems/Network Administrator**

- Administered Red Hat Enterprise Linux and Novell SuSE Enterprise Linux servers in software development environment
- Maintained Windows 2000 Active Directory domain for corporate environment
- Migrated corporate network from Emeryville, CA to San Francisco, CA within 1-month time frame
- Provide in-house support of Windows XP Professional and Microsoft Office 2003 with Salesforce integration

## **RELATED EXPERIENCE**

## **The College of Marin**, Kentfield, CA, Jul 2010 – Present

### **Community Education Instructor**

- Taught an 8-hour community education course in GoDaddy Web Site Tonight
- Currently developing a community education course targeting iPads for Business Users

## **Personally Hosted and Maintained Information Technology Blog**, <http://www.sonic.net/~caine>, Oct 2008 – Present

### **Owner/Operator, Site Administrator, and Chief Blogging Officer (CBO)**

- Remotely administer WordPress hosted on Red Hat Linux LAMP server
- Leverage various WordPress plugins for SEO Marketing and rankings
- Achieved 23,645 hits (as of 9:56 AM PST, September 7, 2011) since June 2009
- Provide personal reviews of software, hardware, technologies, and the industry

## **ACADEMIC BACKGROUND AND CERTIFICATIONS**

### **Cisco Certified Network Associate (CCNA) Study Course (CCNA Exam Pending)**

*Santa Rosa Junior College*, Petaluma, CA, Fall 2009 – Spring 2010

### **Windows XP Professional and Apple Macintosh OS X Desktop Support Certification**

*Brainbench*, Chantilly, VA, Oct 2008

Transcript ID: 3098587

### **Advanced HTML 4.0 Certification [Honorary]**

*New Horizons Computer Learning Center*, Sacramento, CA, Aug 2000

## **ORGANIZATIONS AND AFFILIATIONS**

**Alumni - Cisco Networking Academy**, Sep 2009 – Present