

# **CAS Quick Reference**

SynchroNet Marine, Inc. 4473 Willow Road, Suite 250 Pleasanton, CA 94588



### **Connect and Log On**

Edit Search View Options

2 Company	Create Customer	Open Create Customer:	Container Carrier - Stand Container Carrier - Stand Control - Stand Con	Linter Chi+A Ship UAS ship IVL Lysaker
data: Company name	Type: Customer  Subtype: Steamthatine Service Type: SynchroBox Customer Location Addess 1: 123 Main Street Addess 2: Subt 100	3 Invoicing	Create Customer X Container Parson/User Reputing Invalaing Parson Name Nelle Happ Dependenter Accounting Tible Accounting Tible Accounting Tible Type: Primary Contact	Select report types:     Create Customer     Cutomer   Person/User   Reporting       Reports     Reports     Reports   Invoice
Generate label	Address 3:         San Ramon, CA. 94583           Address 4:	contact: Web user	User Ptolic User Ptolic User Nome Polic_base Perved Commit Prevent Service	Report Type 2: Booking Status Report Type 3: Cont. Pickup Report Type 4: U.S.E.R. Report Report Type 5: Report Type 6: Report Type 7:
Address & contact information	Fax         +925-785-025           Mbble Phone:         -           Email:         -           Website:         -           OK         Cancel	password	Circele User Prolie  Account Owner.  Brijen Marrey  OK Cancel Holp	Report Type 8  Report Type 9  Report Type 10  Distribution Method Email

### **Create a New Customer Account**



### **Add Trip Reports and Notes**



### Add or Cancel Rules

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## **Use the Task List**



Use the Task List to manage customer requests to supply or receive equipment.

- 1. Search for origin and destination locations
- 2. Create a new Task List record
- 3. Supply information about the request:

*Type* (supply or demand) *Frequency* ("Ad hoc" or "Repetitive") Equipment size/type and quantity Customer name and rep. SynchroNet rep.

*Credit* (incentive amount and type) *Notes* (details and full information)

(CAS supplies *Subject* from the information you enter)

- 4. Drag and drop locations to *Origin* and *Destination* fields
- 5. Click to update:

SynchroSource for demand requests Update S/D for supply requests

6. Search for new Interchange opportunities

### **Use the Task List**



### **SynchroSource**



# Use SynchroSource to update a receiver's demand data and search for new interchange opportunities

You can SynchroSource from the Task List, or run the SynchroSource job directly from the *Interchange* list:

- 1. While viewing the *Interchange* list, choose *SynchroSource* from the *Edit* menu or the right-click menu.
- 2. In the *SynchroSource* dialog, select the receiver's company name, equipment size/type, and quantity.
- 3. Click Add.
- 4. Search for the desired origin and destinations.

- 5. Drag and drop origin and destinations to the *SynchroSource* dialog.
- 6. Click Save.

CAS updates the quantity, equipment type, and date in the customer's Surplus/Deficit record. When the job has finished, any new opportunities should appear in the *Interchange* list.

### SynchroSource



### **Troubleshoot Available Interchanges**



If expected interchange opportunities don't appear, inspect supplier's surplus/deficit record for data that are old, expired, or excluded by interchange parameter settings:

- Expiration dates for volume or league data—Make sure the dates haven't passed.
- Updated dates—Should be recent and within the customer's SynchroSource parameters (or the default system settings).
- Volume data—Supplier must have a surplus at the origin and a deficit at the destination. (Check the Carrier record for exceptions.)

- League data—Origin-destination pair must represent a step up (or destination marked "Always Evacuate").
- Quantity—Must be within customer's specified limits.

After correcting any errors, run the SynchroSource job again.

### **Troubleshoot Available Interchanges**

#### Send a U.S.E.R. report to inform a customer of available interchanges



### Send a U.S.E.R. Report



### **Select Interchanges**

#### REFERENCE CAS QUICK

#### **Point-to-point interchange:**

Select interchange from list: 



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Ref #	Serv	Subt	Si	Q.	Origin	Dest	Rec 🛓	State	Suppl	State
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👍 IC1298	Internatio	Sea (SSL)	40FT (	Dry 15	i Gdynia	Bilbao	Delphis N.V.	Optimized	Hapag-Lloy	Optimized
👉 IC1313	Internatio	Sea (SSL)	40FT (	Dry 25	i Gdynia	Bilbao	Delphis N.V.	Optimized	Maersk Line	Optimized
👉 IC1295	Internatio	Sea (SSL)	40FT (	Dry 10	) Rotterdam	Lisbon	Delphis N.V.	Optimized	Trader Ant	Optimized
👉 IC1291	Internatio	Sea (SSL)	40FT (	Dry 10	) Felixstowe	Tallinn	Delphis N.V.	Optimized	Maersk Line	Optimized
👉 IC1306	Internatio	Sea (SSL)	40FT (	Dry 10	) Rotterdam	Aarhus	Eimskip	Optimized	Trader Ant	Optimized
🐓 IC1295	Internatio	Sea (SSL)	40FT (	Dry 20	) Rotterdam	Hamburg	Eimskip	Optimized	CMA/CGM	Optimized
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👉 IC1309	Internatio	Sea (SSL)	40FT (	Dry 10	) Odessa	Rotterdam	Eimskip	Optimized	Yang Ming	Optimized
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### **Move/Merge to Active**



### **Search for Bookings**

#### Enter values in the Search Active Transaction dialog to find bookings by:

Creation date Type—for bookings needing special attention (e.g. container sales, one-way trades)	Service (e.g. International, Swap, US Domestic) State (supply or receipt) (To limit the display to bookings that are not canceled or filtered, click <b>Reset.</b> )
<i>Origin</i> and <i>Destination Locations</i> (search by name or UN code)	Specific suppliers or receivers
<i>Quantity Picked Up</i> —e.g., enter <1 to find bookings with no containers picked up	<i>Quantity Remaining</i> —e.g., enter >0 to find bookings with containers still to be picked up
Supplier's Release Numbers	Supplier's or receiver's Invoice Reference #
World regions: Include or exclude specific origin or destination areas	

- And/Or options: And searches for records that match both conditions; Or for those that match either condition.
- Wild cards: Use % when searching for locations and customer names.

### **Search for Bookings**



### **Provide Pickup Details**

#### CAS QUICK REFERENCE \_ 🗆 🗙 Active Transaction - Standard - Records Read = 2, Quantity Booked = 20. Ref. Contract Serv. Oty Dest... Supply Carrier Select booking: Oriain ₩ ID000... 04/02... SynchroNet ... Internatio... 40FT Dry 10 Hamburg Houston Triton Container IC120... 10/31... SynchroNet ... Internatio... 40FT Dry 10 Houston Hamburg Triton Container .... Reports Network Window Print Preview Selected Send confirmation note: Print Selected Email Selected Verify Delivery to Persons × Print Preview General Message Confirmation Note Print Email Carrier: C-Shipping APS Receipt ΠK. To: Name Title City Cou. Verify Delivery to Persons × Alexei Starshov US redeliv... 190020 St.P... 3 Russ General Message Claus Reventiow. 9280 Storvor... Deni 9280 Storvor... Den Heidi Reichstein Subject: Booking# IC1206483 Hamburg to Houston - 10 x 40FT Dry OK 9280 Storvor... Deni Joergen Therkild... manager Select Introductory Message Text: Cancel recipients: Here are the 40s you asked for ex Hamburg. We can get more if you need them; please let Cc: Name Title City Cou. me know. Help Marc DiNapoli Director -Chesapeake Unite Marcel Buvtendiik Customer ... Rotterdam The Mark Fielding Vice Presi... Singapore Sing Melany Wernet Rotterdam The 4 Options Display Per Diem Display Drop-Off Credits Display Pickup Charges Display Incentives Add message for customer: ☑ Display Pickup Credits Display Out Gate Display Drop-Off Charges 🔲 Display In Gate

### 5 Regional manager approves supply & receipt terms:

 Approve Supply Terms Approved by: Hans Assenberg Approved on: 2006-10-31
 Approve Receipt Terms Approved by: Hans Assenberg Approved on: 2006-10-31

After the booking is confirmed, only a SynchroNet Terms Administrator can alter the terms

## **Send a Booking Confirmation**



### Add Containers to a Booking



### Add containers to a booking when the receiver sends a pickup activity report for them.

- 1. Search for containers attached to the booking.
- 2. Open Add Multiple Containers.
- 3. Enter the supplier's pickup number.
- 4. Enter container numbers and pickup dates, one per line.
- 5. If destination is known, include UN location codes.
- 6. Select the correct date format.
- 7. Click Submit.

CAS validates the data:

- Release number: Must be unique in the system.
- Container numbers: Four-letter prefix + seven digits. The final check digit verifies the container number. If it doesn't match, contact the customer to obtain the correct number.
- Pickup dates: Cannot be earlier than the booking date, nor later than the current date. (Date format must be correct.)
- Location codes: Must be valid in the system.

### Add Containers to a Booking



### **Update Active Containers**



Ref     C     Contract     Serv     St     Oty     Origin     Dest     Supply Carrier     S       Mar ID000     04/02     SynchroNet     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     S       Marcitolico     40/31     SynchroNet     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     S       Marcitolico     40FT Dry     10     Hamburg     Houston     Triton Container     C	Ref     C     Contract     Serv     Si     Oty     Origin     Dest     Supply Carrier     S       Model     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     S       Model     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     S       Image: Signal container     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     C       Image: Signal container     Image: Signal container     Image: Signal container     Image: Signal container     C	Ref     C     Contract     Supply Carrier     Supply Ca	Ref     C     Contract     Serv     Si     Oty     Origin     Dest     Supply Carrier       Me [D000     04/02     SynchroNet     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     S       Mc [D200     0/31     SynchroNet     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     S       Image: Contract     Internatio     40FT Dry     10     Hamburg     Houston     Triton Container     C	Active	rransac	.tion - Stanua	iru - Recor	us Reau	$- 2_{I} \zeta$	lanur	у БООКЕС	μ – 20	_	
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### **Send a Redelivery Request**



### Submit a User Request



Submit a User Request to inform the accounting group of changes in billing details after the system has begun generating invoices for a container.

- 1. Create a new USER REQUEST record.
- Select Type ("Container," "Interchange," "Terms") and Subtype ("Damage," "Adjustment," etc.)
- 3. Indicate the requested changes:
- On the **Container** tab: Pickup or return dates Booking reference numbers Container (Asset) ID

(Drag record from Container list)

On the **Invoice** tab:
 Damage or total loss
 Other billing adjustments

(Drag record from Container list)

 On the **Terms** tab: Interchange terms—per diem, free days, incentives, gate fees

**Important:** Use the *Notes* fields to provide supporting information. The more detail you include, the easier it will be for the accounting team to make the adjustment correctly.

## **Submit a User Request**

Data lists and data dialogs:		Tree view:	
Activate selected button	Enter	Show hierarchy lines	Ctrl-L
Next/previous field	Tab/Shift-Tab	Next/previous record	↑/↓
Next/previous tab	Ctrl-PgDn/Ctrl-PgUp	Next/previous sibling	Ctrl-↑/Ctrl-↑
Next/previous record	↑/↓	Find card	Ctrl-F
Next/previous window	Ctrl-Tab/Shift-Ctrl-Tab	Find next	Ctrl-N
Save and new record	Ctrl-Enter	Zoom in	Ctrl-W
(data dialog only)		Zoom out	Ctrl-O
Other commands:		Edit record	Ctrl-E
Send message or reply	Alt-E	Allow connection change on/off	Ctrl-T
Activate popup menu	Shift-F10	View revision list	Ctrl-R
Program system menu	Alt-spacebar	Edit connection	Ctrl-C
Child window system menu	Alt-hyphen	Delete connection	Delete
		Delete record and connection	<b>Ctrl-Delete</b>

Most commands are also accessible through the program menus. For example, to open the Task List search dialog (*File : General Data : Task List)*, type Alt-F G K.

### **CAS Keyboard Shortcuts**